

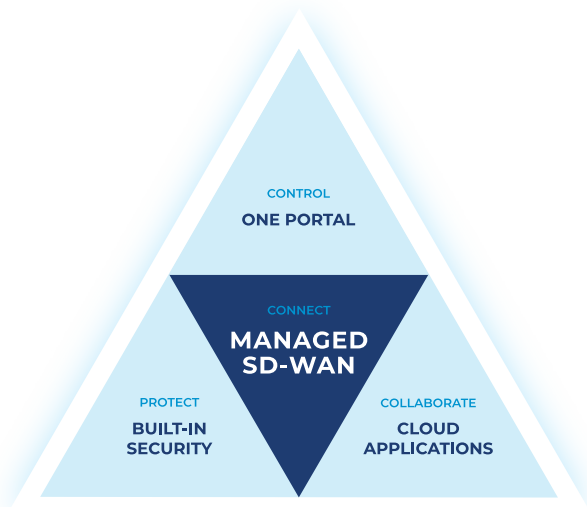
Discover the Masergy difference

Transformation in the digital age requires more. Greater agility. Smarter security. And superior network performance to power it all. Masergy is the secure software-defined network and cloud platform that is designed for today's digital enterprise. We enable unrivaled application performance across the network and cloud with Managed SD-WAN, Managed Security, UCaaS, and CCaaS solutions.

SD-WAN: Performance, agility, and security. No compromises.

Two decades ago, Masergy pioneered SDN. Now we're perfecting SD-WAN. Our Managed SD-WAN is built on the Masergy network, delivering industry-leading performance, globally consistent SLAs, and a single portal for real-time analytics and control.

Transport-agnostic options let you mix and match any access or connectivity type, and security is built in with Fortinet® edge devices, the Leader in the Gartner Magic Quadrant for WAN Edge Infrastructure.



Cisco awards Masergy the **Global Webex Contact Center Users award** and the **Webex Contact Center Bookings – America award**

Cisco & Masergy: Two innovators. One global platform.

Masergy's best-of-breed UCaaS and Cloud Contact Center solutions are built on the Cisco Webex collaboration platform.

- UCaaS across 102 countries, including hybrid solutions with SIP Trunking and embedded security at the network and application layers.
- CCaaS with end-to-end omnichannel visibility, virtual agents, predictive call routing, and built-in analytics.

Building certainty in numbers

 **20** year
SDN pioneer

5 9's

delivery on core network

70+

NPS for 4+ years

99%

customer retention rate

3

continents with global
SOCs and NOCs

45B+

security events
analyzed annually

<1

milliseconds of jitter SLA

Company Snapshot

- Founded in 2000
- Owned by leading private equity firm, Berkshire Partners (2016)
- 18-year track record of consistent, sustained financial growth
- In excess of \$2B in cumulative revenues since inception with current annual revenues of approximately \$370M
- 1600 clients in 102 countries

4 year
Visionary in Gartner
Magic Quadrant for
Network Services, Global

Empowering digital ambitions

Masergy has been partnering with clients for decades to help them realize their digital ambitions. Our approach is unique and focused on delivering the very best experience. We assign dedicated design, engineering, and project management resources to create the solution that's right for you, today and into the future. And we're with you the entire journey.

[Find out more at masergy.com](https://www.masergy.com)