



MASERGY EXPANDS GLOBAL CLOUD COMMUNICATION SERVICE WITH TRUE LOCALIZED CALLING EXPERIENCE VIA SINGLE GLOBAL NETWORK

Award-Winning Enterprise Communications Brings Unparalleled Call Quality, Customer Support, and User Experience to Mexico and Italy Markets

DALLAS – August 16, 2016 – [Masergy Communications Inc.](#) today announced the expansion of its Global Office solutions. Responding to growing demand by enterprise organizations seeking a global communication presence with a true local calling experience, Masergy has broadened its Global Office service deployment to now include Mexico and Italy. Global Office is available across six continents.

Masergy is the only company to offer a complete suite of Global Office solutions including [Global UCaaS](#) and [SIP Trunking](#), that avoids using the public Internet to route regional customer calls. Rather than using a difficult-to-manage call routing scheme, Masergy provides customers with a purpose-built, Global Cloud Communications platform that delivers a low latency, superior calling experience over a single, unified dialing plan.

“Not all global calling services are created equal,” said Dean Manzoori, Vice President for Product Management UCaaS, Masergy. “Masergy’s Global Office provides a comprehensive, in-country solution with localized traffic and guaranteed global call quality. We are proud to have created the industry’s most dependable, cloud-based calling, backed by the technology industry’s best customer service and validated by an unprecedented [Net Promoter Score of 70.3.](#)”

For over a decade, Masergy has been adding new functionality and expanding its integrated IP based communications platform to include hybrid services that enable customers to combine modern UCaaS solutions with their existing PBX systems. For enterprise organizations, Masergy continues to deliver one global network, one support team and one invoice--while leading the market with an innovative calling service:

- Improved Call Quality (DID connectivity into Masergy’s global network)
- No Traffic “Hairpinning”
- Significantly Reduced Latency
- Zero Percent Packet Loss

- 100 Percent In-Sequence Packet Delivery
- Global 911 Emergency Services

For more information on Masergy's Cloud Communications, please view our [Global Presence](#) information.

About Masergy

Masergy owns and operates the largest independent Software Defined Platform in the world, delivering hybrid networking, managed security and cloud communication solutions to global enterprises. Our patented technology, customizable solutions and unmatched customer experience are why a growing number of leading organizations rely on Masergy to deliver performance beyond expectations. Learn more about [Masergy](#) and follow us on our blog [Transforming Enterprise IT](#), Twitter [@Masergy](#), [LinkedIn](#) and [Facebook](#).

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